	Privacy: Definitions
Privacy Laws in Germany and Europe	<ul> <li>"data protection" (Datenschutz) protecting the rights of invdividuals with respect to processing information (data) that is, or can be, associated to their person. (processing by individuals, companies, state)</li> </ul>
Johannes Waldmann, HTWK Leipzig	institutions)
19. Oktober 2015	<ul> <li>"data security" (Datensicherheit) technical methods, tools and procedures that are helpful to achieve this goal (and others)</li> </ul>
	this talk: focus on the legal aspects, in Germany and European Union
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 1 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 2 / 21
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Privacy Laws in Germany and Europe

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- institutions)
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Privacy Laws in Germany and Europe

### **Privacy: Definitions**

institutions)

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- "data protection" (Datenschutz) protecting the rights of invdividuals with respect to processing information (data) that is, or can be, associated to their person. (processing by individuals, companies, state institutions)
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Privacy Laws in Germany and Europe

this talk: focus on the legal aspects, in Germany and European Union

### Disclaimer: I Am Not A Lawyer,

and this is not legal advice. What you read here, (hopefully)

- gives the correct general idea, but certainly
  - is not complete
  - is simplified.

Johannes Waldmann, HTWK Leipzig

who am I (for this talk)?

- I am not speaking in my capacity as HTWK's privacy officer (Datenschutzbeauftragter).
- this is an academic lecture (in my capacity as professor of computer science).

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## Processing of personal information

... is necessary for society to function

- state: processes personal data for e.g., elections, taxation, law enforcement, ... (discuss: infrastructure?)

Privacy Laws in Germany and Europe

#### Processing of personal information Processing of personal information ... is necessary for society to function ... is necessary for society to function state: processes personal data for state: processes personal data for e.g., elections, taxation, law enforcement, e.g., elections, taxation, law enforcement, ... (discuss: infrastructure?) ... (discuss: infrastructure?) companies: process personal data ... companies: process personal data ... ▶ of employees, e.g., wages, Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 4/21 Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 4/21 Processing of personal information Processing of personal information ... is necessary for society to function ... is necessary for society to function state: processes personal data for state: processes personal data for e.g., elections, taxation, law enforcement, e.g., elections, taxation, law enforcement, ... (discuss: infrastructure?) ... (discuss: infrastructure?) companies: process personal data ... companies: process personal data ... of employees, e.g., wages, ▶ of employees, e.g., wages, ▶ of customers, e.g. banks, insurance, car ▶ of customers, e.g. banks, insurance, car rental, ... (discuss: supermarket?) rental, ... (discuss: supermarket?) of unrelated, unsuspecting third persons, e.g., for market research

stricts person's freedom (e.g., of speech)

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## Processing of personal information

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  - companies: process personal data ...
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    - of customers, e.g. banks, insurance, car rental, ... (discuss: supermarket?)
    - of unrelated, unsuspecting third persons, e.g., for market research

#### ... can be mis-used, threat of mis-use already restricts person's freedom (e.g., of speech) invites mis-use by third parties (criminals) Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 4/21

# Processing of personal information

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# Processing of personal information

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... can be mis-used, threat of mis-use already restricts person's freedom (e.g., of speech)

# Privacy Laws: Historic precedents

- German/European privacy laws influenced by: • confidentiality for certain professions
  - medical doctors, attorneys, priests, journalists
  - German national census (Volkszählung) 1983 declared unlawful by highest German court because it violates basic human right of informational self-determination (informationelle Selbstbestimmung)
  - East German (1949–1989) citizens under constant surveillance by state secret service, using collected (and fabricated) data for accusations, imprisonment, expatriation

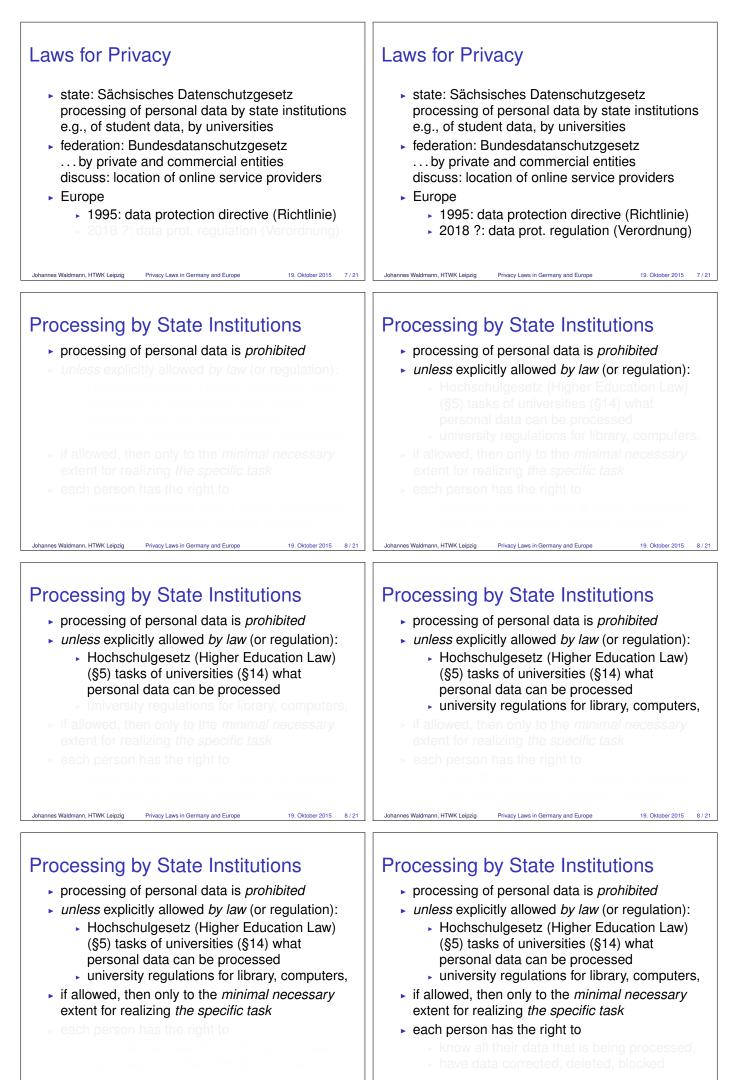
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<ul> <li>Derivacy Laws: Historic precedents</li> <li>German/European privacy laws influenced by:</li> <li>onfidentiality for certain professions</li></ul>	<ul> <li>Privacy Laws: Historic precedents</li> <li>German/European privacy laws influenced by:</li> <li>confidentiality for certain professions</li></ul>
medical doctors, attorneys, priests, journalists <li>German national census (Volkszählung) 1983</li>	medical doctors, attorneys, priests, journalists <li>German national census (Volkszählung) 1983</li>
declared unlawful by highest German court	declared unlawful by highest German court
because it violates basic human right of	because it violates basic human right of
<i>informational self-determination</i> (informationelle	<i>informational self-determination</i> (informationelle
Selbstbestimmung) <li>East German (1949–1989) citizens under</li>	Selbstbestimmung) <li>East German (1949–1989) citizens under</li>
constant surveillance by state secret service,	constant surveillance by state secret service,
using collected (and fabricated) data for	using collected (and fabricated) data for
accusations, imprisonment, expatriation	accusations, imprisonment, expatriation
<section-header><ul> <li>Law Making in Germany</li> <li>fundamental procedure</li> <li>citizens elect parlamentarians</li> <li>parlament (discussed and) passes laws</li> <li>president signs and formally announces laws</li> <li>on several levels</li> <li>state (e.g., city of Leipzig belongs to state of saxony, capital Dresden)</li> <li>federation (Federal Republic of Germany, capital Berlin)</li> <li>European union (parlament in Strasbourg, Bruselles, Luxembourg)</li> </ul></section-header>	<ul> <li>Law Making in Germany</li> <li>fundamental procedure</li> <li>citizens elect parlamentarians</li> <li>parlament (discussed and) passes laws</li> <li>president signs and formally announces laws</li> <li>on several levels</li> <li>state (e.g., city of Leipzig belongs to state of Saxony, capital Dresden)</li> <li>federation (Federal Republic of Germany, capital Berlin)</li> <li>European union (parlament in Strasbourg, Bruselles, Luxembourg)</li> </ul>
<ul> <li>Law Making in Germany</li> <li>fundamental procedure</li> <li>citizens elect parlamentarians</li> <li>parlament (discussed and) passes laws</li> <li>president signs and formally announces laws</li> <li>on several levels</li> <li>state (e.g., city of Leipzig belongs to state of Saxony, capital Dresden)</li> <li>federation (Federal Republic of Germany, capital Berlin)</li> <li>European union (parlament in Strasbourg, Bruselles, Luxembourg)</li> </ul>	<ul> <li>Laws for Privacy</li> <li>state: Sächsisches Datenschutzgesetz processing of personal data by state institutions e.g., of student data, by universities</li> <li>federation: Bundesdatanschutzgesetz  by private and commercial entities discuss: location of online service providers</li> <li>Europe</li> </ul>
<ul> <li>Laws for Privacy</li> <li>state: Sächsisches Datenschutzgesetz</li></ul>	<ul> <li>State: Sächsisches Datenschutzgesetz</li></ul>
processing of personal data by state institutions	processing of personal data by state institutions
e.g., of student data, by universities <li>federation: Bundesdatanschutzgesetz</li>	e.g., of student data, by universities <li>federation: Bundesdatanschutzgesetz</li>
by private and commercial entities	by private and commercial entities
discuss: location of online service providers <li>Europe</li>	discuss: location of online service providers <li>Europe         <ul> <li>1995: data protection directive (Richtlinie)</li> <li>2018 ?: data prot. regulation (Verordnung)</li> </ul> </li>

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Privacy Laws in Germany and Europe

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<ul> <li>Processing of personal data is <i>prohibited</i></li> <li>unless explicitly allowed <i>by law</i> (or regulation):</li> <li>Hochschulgesetz (Higher Education Law) (§5) tasks of universities (§14) what personal data can be processed</li> <li>university regulations for library, computers,</li> <li>fallowed, then only to the <i>minimal necessary</i> extent for realizing <i>the specific task</i></li> <li>each person has the right to</li> <li>know all their data that is being processed,</li> <li>have data corrected, deleted, blocked</li> </ul>	<ul> <li>Processing by State Institutions</li> <li>processing of personal data is prohibited</li> <li>unless explicitly allowed by law (or regulation):</li> <li>Hochschulgesetz (Higher Education Law) (§5) tasks of universities (§14) what personal data can be processed</li> <li>university regulations for library, computers,</li> <li>if allowed, then only to the minimal necessary extent for realizing the specific task</li> <li>each person has the right to</li> <li>know all their data that is being processed,</li> <li>have data corrected, deleted, blocked</li> </ul>
<ul> <li>Privacy Officer</li> <li>each state institution has a Privacy Officer</li> <li>(Datenschutzbeauftragter). Tasks:</li> <li>now the laws, help (both sides) in applying them.</li> <li>help in resolving disputes</li> <li>e.g., between student and administrative officer</li> <li>this officer operates <i>independently</i> (can inspect all details, rector cannot give orders)</li> </ul>	<ul> <li>Displace of the second s</li></ul>
<ul> <li>Privacy Officer</li> <li>each state institution has a Privacy Officer</li> <li>(Datenschutzbeauftragter). Tasks:</li> <li>know the laws, help (both sides) in applying them</li> <li>check personal data processing (while it is being done, and before)</li> <li>help in resolving disputes (e.g., between student and administrative office)</li> <li>this officer operates <i>independently</i> (can inspect all details, rector cannot give orders)</li> </ul>	Public and Private Sector         laws for processing of personal data by public (state) institutions are very strict,         • purpose is to protect the citizen         • because the state is much more powerful         • and the citizen has no choice         laws for processing of personal data by private (commercial) entities are somewhat different:         • people are free to enter/negotiate contracts         • there is a choice (of service providers,)         still there are rules, to protect customers' interests (cf. merchants, air transportation)
<ul> <li>Public and Private Sector</li> <li>laws for processing of personal data by public (state) institutions are very strict,</li> <li>purpose is to protect the citizen</li> <li>because the state is much more powerful</li> <li>and the citizen has no choice</li> <li>laws for processing of personal data by private</li> </ul>	Public and Private Sector         laws for processing of personal data by public (state) institutions are very strict,         • purpose is to protect the citizen         • because the state is much more powerful         • and the citizen has no choice         laws for processing of personal data by private

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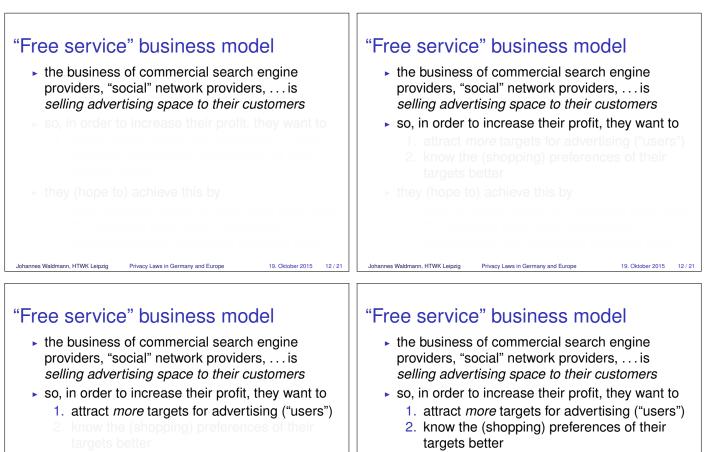
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[]	[]
Public and Private Caster	Public and Private Caster
Public and Private Sector laws for processing of personal data by public (state)	Public and Private Sector laws for processing of personal data by public (state)
institutions are very strict,	institutions are very strict,
<ul> <li>purpose is to protect the citizen</li> </ul>	<ul> <li>purpose is to protect the citizen</li> </ul>
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	laws for processing of personal data by private
laws for processing of personal data by private (commercial) entities are somewhat different:	(commercial) entities are somewhat different:
<ul> <li>people are free to enter/negotiate contracts</li> </ul>	<ul> <li>people are free to enter/negotiate contracts</li> </ul>
▶ there is a choice (of service providers,)	<ul> <li>there is a choice (of service providers,)</li> </ul>
still there are rules, to protect customers' interests	still there are rules, to protect customers' interests
(cf. merchants, air transportation)	(cf. merchants, air transportation)
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 10 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 10 / 21
Processing by Companies	Processing by Companies
<ul> <li>for many businesses, processing of personal</li> </ul>	<ul> <li>for many businesses, processing of personal</li> </ul>
data of their customers is central and obvious task (finance, insurance,)	data of their customers is central and obvious task (finance, insurance,)
rask (infance, insurance,) ► for others, this is <i>central but non-obvious</i> .	<ul> <li>for others, this is <i>central but non-obvious</i>,</li> </ul>
a dien delerativ obligated	<ul> <li>often deliberatly obfuscated</li> </ul>
not restricted to customers,	<ul> <li>not restricted to customers,</li> </ul>
extended to users of web sites	extended to users of web sites
even of unrelated web sites	even of unrelated web sites
often with companies that offer "free" services	often with companies that offer "free" services
if the service is free,	if the service is free,
it is the client that is being sold.	it is the client that is being sold.
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 11 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 11 / 21
Processing by Companies	Processing by Companies
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task (finance, insurance,)	task (finance, insurance,)
for others, this is central but non-obvious,	for others, this is central but non-obvious,
often deliberatly obfuscated	often deliberatly obfuscated
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Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 11 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 11 / 21
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<ul> <li>often deliberatly obfuscated</li> </ul>	<ul> <li>often deliberatly obfuscated</li> </ul>
<ul> <li>not restricted to customers, extended to users of web sites</li> </ul>	<ul> <li>not restricted to customers, extended to users of web sites</li> </ul>
<ul> <li>even of unrelated web sites</li> </ul>	<ul> <li>extended to users of web sites</li> <li>even of unrelated web sites</li> </ul>
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if the service is free,	if the service is free,
it is the client that is being sold.	it is the client that is being sold.
~	

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"Free service" business model

## "Free service" business model

the business of commercial search engine providers, "social" network providers, ... is selling advertising space to their customers

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- so, in order to increase their profit, they want to
  - 1. attract *more* targets for advertising ("users") 2. know the (shopping) preferences of their targets better
- they (hope to) achieve this by

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# "Free service" business model

- the business of commercial search engine providers, "social" network providers, ... is selling advertising space to their customers
- so, in order to increase their profit, they want to
  - 1. attract *more* targets for advertising ("users")
  - 2. know the (shopping) preferences of their targets better
- they (hope to) achieve this by
  - 1. cool services, claims of "everyone else uses it", upgrades after (free) registration
  - aggregating and evaluating personal data

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#### they (hope to) achieve this by 1. cool services, claims of "everyone else uses

targets better

it", upgrades after (free) registration

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Privacy Laws in Germany and Europe

the business of commercial search engine

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so, in order to increase their profit, they want to

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1. attract *more* targets for advertising ("users")

# Some Ways To Collect Your Data

obvious: store your web site, photos, calendar, e-mail

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Some Ways To Collect Your Data obvious: store your web site, photos, calendar, e-mail	Some Ways To Collect Your Data obvious: store your web site, photos, calendar, e-mail
not that obvious (but if you think for a moment) <ul> <li>online translation services</li> </ul>	not that obvious (but if you think for a moment) <ul> <li>online translation services</li> </ul>
<ul> <li>real-time auto-completion (typing speed and spelling errors)</li> </ul>	<ul> <li>real-time auto-completion (typing speed and spelling errors)</li> </ul>
<ul> <li>browser identification (including OS name)</li> </ul>	<ul> <li>browser identification (including OS name)</li> </ul>
<ul> <li>cookies (for "storing user preferences")</li> <li>third-party cookies (for continuous tracking)</li> </ul>	<ul> <li>cookies (for "storing user preferences")</li> <li>third-party cookies (for continuous tracking)</li> </ul>
▶ ajax.googleapis.com/jquery.min.js	▶ ajax.googleapis.com/jquery.min.js
<ul> <li>URL shortening services</li> <li>DNS resolver service</li> </ul>	<ul> <li>▶ URL shortening services</li> <li>▶ DNS resolver service</li> </ul>
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21
Some Ways To Collect Your Data	Some Ways To Collect Your Data
<ul> <li>obvious: store your web site, photos, calendar, e-mail not that obvious (but if you think for a moment)</li> <li>online translation services</li> </ul>	<ul> <li>obvious: store your web site, photos, calendar, e-mail not that obvious (but if you think for a moment)</li> <li>online translation services</li> </ul>
real-time auto-completion	real-time auto-completion
<ul><li>(typing speed and spelling errors)</li><li>browser identification (including OS name)</li></ul>	<ul><li>(typing speed and spelling errors)</li><li>browser identification (including OS name)</li></ul>
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Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21	DNS resolver service Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21
Sama Maya Ta Callact Vaur Data	Sama Maya Ta Callact Vaur Data
Some Ways To Collect Your Data obvious: store your web site, photos, calendar, e-mail not that obvious (but if you think for a moment)	Some Ways To Collect Your Data obvious: store your web site, photos, calendar, e-mail not that obvious (but if you think for a moment)
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<ul> <li>third-party cookies (for continuous tracking)</li> </ul>	<ul> <li>third-party cookies (for continuous tracking)</li> </ul>
<ul> <li>ajax.googleapis.com/jquery.min.js</li> <li>URL shortening services</li> </ul>	<ul> <li>ajax.googleapis.com/jquery.min.js</li> <li>URL shortening services</li> </ul>
<ul> <li>► DNS resolver service</li> </ul>	<ul> <li>► DNS resolver service</li> </ul>
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21
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Johannes Waldmann, HTWK Leipzig         Privacy Laws in Germany and Europe         19. Oktober 2015         13 / 21	DNS resolver service Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 13 / 21

Key Points of Forthcoming EU Policy	Key Points of Forthcoming EU Policy http://ec.europa.eu/justice/
data-protection/reform/	data-protection/reform/
right to "be forgotten"	right to "be forgotten"
whenever consent is required, it must be given	<ul> <li>whenever consent is required, it must be given</li> </ul>
explicitly, rather than be assumed	explicitly, rather than be assumed
right of data portability (change of provider)	right of data portability (change of provider)
applicable also for processing outside EU	applicable also for processing outside EU
Is this "killing internet economy"?	Is this "killing internet economy"?
hopefully, it kills the worst instances of it	hopefully, it kills the worst instances of it
<ul> <li>it improves the market (creates jobs) for privacy-sensitive service providers</li> </ul>	<ul> <li>it improves the market (creates jobs) for privacy-sensitive service providers</li> </ul>
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 14 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 14 /
Key Points of Forthcoming EU Policy	Key Points of Forthcoming EU Policy
http://ec.europa.eu/justice/	http://ec.europa.eu/justice/
data-protection/reform/	data-protection/reform/
<ul> <li>right to "be forgotten"</li> </ul>	right to "be forgotten"
<ul> <li>whenever consent is required, it must be given explicitly, rather than be assumed</li> </ul>	<ul> <li>whenever consent is required, it must be given explicitly, rather than be assumed</li> </ul>
<ul> <li>right of data portability (change of provider)</li> </ul>	<ul> <li>right of data portability (change of provider)</li> </ul>
applicable also for processing outside EU	applicable also for processing outside EU
Is this "killing internet economy"?	Is this "killing internet economy"?
hopefully, it kills the worst instances of it	hopefully, it kills the worst instances of it
<ul> <li>it improves the market (creates jobs) for privacy-sensitive service providers</li> </ul>	<ul> <li>it improves the market (creates jobs) for privacy-sensitive service providers</li> </ul>
Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 14 / 21	Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 14 /
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<ul> <li>Separate Service from Authentication</li> <li>service provider (SP) delegates authentication to identity provider (IdP),</li> <li>SP does not receive/store password information</li> <li>example: Shibboleth protocol, example:</li> </ul>	<ul> <li>Separate Service from Authentication</li> <li>service provider (SP) delegates authentication to identity provider (IdP),</li> <li>SP does not receive/store password information</li> <li>example: Shibboleth protocol, example:</li> </ul>
► example: eduroam (guest WiFi access)	► example: eduroam (guest WiFi access)
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SP can provide anonymous services (IdP does not tell authenticated user's identity to SP)  Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 17/21	<ul> <li>SP can provide anonymous services (IdP does not tell authenticated user's identity to SP)</li> <li>Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 17/21</li> </ul>

#### Separate Service from Authentication Separate Service from Authentication service provider (SP) delegates authentication service provider (SP) delegates authentication to identity provider (IdP), to identity provider (IdP). SP does not receive/store password information SP does not receive/store password information example: Shibboleth protocol, example: example: Shibboleth protocol, example: SP: shared distance learning service SP: shared distance learning service for universities in Saxony for universities in Saxony IdP: student's home university IdP: student's home university example: eduroam (guest WiFi access) example: eduroam (guest WiFi access) SP: WiFi of university hosting a conference SP: WiFi of university hosting a conference IdP: participant's home university Privacy Laws in Germany and Europe Johannes Waldmann, HTWK Leipzig Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe Separate Service from Authentication Experiments: Your Data on the Web service provider (SP) delegates authentication find out what information your browser sends: to identity provider (IdP), in a shell, run nc -1 -p 9999 (keep running); SP does not receive/store password information in browser, open http://localhost:9999/ example: Shibboleth protocol, example: SP: shared distance learning service for universities in Saxony IdP: student's home university example: eduroam (guest WiFi access) SP: WiFi of university hosting a conference IdP: participant's home university SP can provide anonymous services (IdP does not tell authenticated user's identity to SP) Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 17 / 21 Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe 19. Oktober 2015 18 / 21

## Experiments: Your Data on the Web

- find out what information your browser sends: in a shell, run nc -1 -p 9999 (keep running); in browser, open http://localhost:9999/
- find out to what additional web sites your data gets sent (Firefox  $\rightarrow$  Tools  $\rightarrow$  Web Developer  $\rightarrow$ Network, ctrl-shift-Q)

- Privacy Laws in Germany and Europe

# Experiments: Your Data on the Web

Johannes Waldmann, HTWK Leipzig

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- confirm that your browsers sends keystrokes as you type search terms (same method)
- view your cross-site tracking cookies with Lightbeam (previously: Collusion) Firefox plugin
- Johannes Waldmann, HTWK Leipzig Privacy Laws in Germany and Europe

#### 19. Oktober 2015

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#### Privacy Laws in Germany and Europe

# Experiments: Your Data on the Web

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- confirm that your browsers sends keystrokes as you type search terms (same method)
- view your cross-site tracking cookies with Lightbeam (previously: Collusion) Firefox plugin
- compare to data in the "EU cookie sweep" (find the official report, using a safe search engine)

Privacy Laws in Germany and Europe

